



RG-AP820-L(V2)

Wi-Fi 6 Dual-Radio Indoor Access Point



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01 Product Overview

The RG-AP820-L(V2) is a Wi-Fi 6 dual-radio indoor access point (AP) launched by Ruijie Networks for indoor scenarios in the sectors covering general education, higher education, government, finance, and business.

In compliance with IEEE 802.11ax, IEEE 802.11ac Wave2, IEEE 802.11ac Wave1, and IEEE 802.11n standards, the RG-AP820-L(V2) adopts a hardware-independent dual-radio design and supports optional dual-radio modes (2.4 GHz + 5 GHz or 5 GHz + 5 GHz), ensuring robust compatibility and high performance. The RG-AP820-L(V2) can deliver a combined peak data rate of 1.775 Gbps in the 2.4 GHz + 5 GHz mode or 2.402 Gbps in the 5 GHz + 5 GHz mode.

The RG-AP820-L(V2) is designed considering factors such as wireless network security, radio control, mobile access, QoS, and seamless roaming. The RG-AP820-L(V2) can be used together with Ruijie access controllers (ACs) to implement access management, data forwarding, security, and access control for wireless users.

The RG-AP820-L(V2) adopts a rectangle design, with a height of only 26 mm (1.02 in.). With integrated antennas, a concealed LAN port, and discreet cabling, the RG-AP820-L(V2) can be mounted on a wall or ceiling. An attractive design with flexible mounting options enables the RG-AP820-L(V2) to smoothly blend into any indoor scenarios. In addition, the RG-AP820-L(V2) also supports both local power supply or Power over Ethernet (PoE), which can be selected based on power supply conditions. This makes the RG-AP820-L(V2) ideal for indoor environments including hotels, offices, hospitals, and schools.

Product Appearance







Front View

Side View

Rear View

03 Product Highlights

High Speed and Intelligent Network Optimization, Improving User Access Experience

- Wi-Fi 6, dual-radio (2.4 GHz/5 GHz + 5 GHz), four spatial streams, a combined peak data rate of 2.402 Gbps
- Intelligent local forwarding technology, providing centralized and local forwarding modes to meet the needs of different scenarios
- OFDMA, improving multi-user access experience
- IEEE 802.11k/v/r support, roaming stickiness optimization, and remote association improvement for superior user experience

Secure and Reliable Network System

- User-level secure access, achieving secure authentication upon user access
- WPA3, 802.1X, PPSK, UPSK, and other authentication and encryption technologies to enhance data security

Multiple Management Modes

- Flexible Fit/Fat/Cloud mode switchover
- Comprehensive security protection with Ruijie Cloud, building an efficient and secure wireless network

04 Product Features

High-Speed Wireless Access for Superior User Experience

By maximizing Wi-Fi utilization and substantially reducing airtime competition between clients, the RG-AP820-L(V2) improves user experience. It supports Orthogonal Frequency-Division Multiple Access (OFDMA) and Multi-User Multiple-Input Multiple-Output (MU-MIMO) technologies. With up to four spatial streams (4SS) and 80 MHz channel width (HE00), the RG-AP820-L(V2) delivers a combined peak data rate of 2.402 Gbps in the 5 GHz frequency band, providing pioneering wireless capabilities for enterprises.

1024-QAM for High Data Rate

In compliance with the IEEE 802.11ax standard, the RG-AP820-L(V2) provides a combined peak data rate of 2.402 Gbps, delivering superior high-speed experience.

OFDMA for High-Density Client Access

The OFDMA feature in the IEEE 802.11ax standard enables the RG-AP820-L(V2) to divide a Wireless Local Area Network (WLAN) channel into multiple sub-channels, with each client consuming one or more sub-channels. The RG-AP820-L(V2) can implement scheduling for multiple clients to receive and send packets concurrently. This reduces contention for air interface resources and backoff, shortens network latency, and boosts network efficiency.

Diverse Wi-Fi Technologies

The RG-AP820-L(V2) supports the following radio

transmission technologies:

- Dynamic frequency selection (DFS) optimizes the use of available radio spectrum to prevent radar channel interference.
- Cyclic delay/shift Diversity (CDD/CSD) improves downlink radio frequency (RF) performance, and converts spatial diversity to frequency diversity to avoid intersymbol interference, thus decreasing the bit error rate (BER) and effectively reducing signal distortion.
- Maximum ratio combining (MRC) improves the signal quality at the receiver end and enhances the reliability and performance of received signals.

The RG-AP820-L(V2) supports the following radio channel coding technologies:

- Space-time block coding (STBC) increases the range and improves the signal reception, and enhances the reliability of data transmission.
- Low-density parity check (LDPC) corrects errors efficiently and improves the throughput.
- Transmit beam-forming (TxBF) expands the signal coverage and enhances the reliability of specific devices, thereby improving the data rate.

Intelligent Optimization, Reliability Guarantee

Intelligent Local Forwarding

The RG-AP820-L(V2) integrates intelligent local forwarding technology and eliminates the traffic bottleneck on its connected AC. The data forwarding mode of the RG-AP820-L(V2) can be flexibly pre-configured through Ruijie's AC. The RG-AP820-L(V2) determines whether data needs to be forwarded by the AC or be sent to a wired network for data exchange based on the SSID or user VLAN.

If the RG-AP820-L(V2) forwards all traffic to the AC, the AC can implement centralized management and traffic forwarding, isolation, thereby optimizing network performance, improving roaming experience, and ensuring data security.

With the local forwarding technology, the RG-AP820-L(V2) classifies the data that is sensitive to the delay and requires real-time high-performance transmission, and forwards it through a wired network. This greatly relieves the traffic burden of the AC and better adapts to heavy-traffic transmission on 802.11ax networks.

AI-based Wireless Optimization

Wi-Fi optimization is implemented on Ruijie Cloud based on the free Ruijie Cloud AI engine. Ruijie Cloud not only supports cloud management of APs, but also seamlessly integrates with ACs to simplify Wi-Fi maintenance and operation support. With the AI-based wireless optimization function of Ruijie Cloud, you can easily implement network analysis, wireless optimization, and task scheduling. In addition, Ruijie Networks provides an intelligent mobile app, on which network optimization can be performed and optimization reports can be generated.

As part of the Ruijie Cloud solution, Ruijie Reyee App is a mobile app designed to provide easy access to Ruijie device management. Ruijie Reyee App provides comprehensive monitoring, configuration, and troubleshooting tools, including network check, one-click optimization, and device topology view. Ruijie Reyee App can be downloaded for free from the iOS App Store and Google Play.

Client Access Optimization

In Fit mode, the RG-AP820-L(V2) supports the IEEE 802.11k/v/r standard and provides intelligent identification and steering functions. This solves the problems of roaming stickiness and remote association, enabling superior Internet access experience.

Abundant QoS Policies

The RG-AP820-L(V2) provides abundant QoS policies. It supports bandwidth limiting based on the WLAN, AP, and STA, and provides Wi-Fi Multimedia (WMM) that defines priorities for different service data. This implements immediate and quantitative transmission of audio

and video data, and guarantees smooth application of multimedia services.

The multicast-to-unicast technology supported by the RG-AP820-L(V2) addresses the problem of video freezing caused by packet loss and long latency in Video on Demand (VoD) and other multicast applications on wireless networks. This enables smooth multicast video services on a wireless network, improving user experience.

Comprehensive Security Protection and Ease of Use

Secure Client Access

The RG-AP820-L(V2) supports various authentication and encryption modes, including WEP (64/128 bits), WPA-TKIP, WPA-PSK, WPA2-AES, WPA3, web-based authentication, 802.1X authentication, PPSK (one-time dynamic password for employees), UPSK authentication, voucher/access code authentication, user account authentication, and social authentication. No authentication server is required. Instead, the RG-AP820-L(V2) can work with an AC to provide security for user data.

The WPA2 device key is managed by the eUPSK server. When the device or device type changes, no additional configuration is required for the device (depending on the authentication cloud eUPSK).

WPA3 supports WPA3-Personal (SAE) and WPA3-Personal transition modes, enhancing data security.

The RG-AP820-L(V2) complies with the standard network access control system. It strictly defines network access from multiple aspects covering user access, authorization, host compliance, network behavior monitoring, and network attack prevention. In this way, the RG-AP820-L(V2) implements the "network access authentication and security" construction concept.

Multiple Easy-to-Use Authentication Modes

When used together with the Ruijie authentication system or multi-service AC, the RG-AP820-L(V2) supports a variety of efficient and convenient authentication modes, including MAC address bypass (MAB) authentication and 802.1X authentication. MAB authentication frees clients from repeatedly entering their username and password. These credentials are required only upon the first login.

Comprehensive Wireless Security Protection

The RG-AP820-L(V2) used with Ruijie Cloud and RG-WS series wireless access controller can provides multiple wireless security protection features, including wireless intrusion detection system (WIDS), radio frequency interference (RFI) locating, rogue AP containment, ARP anti-spoofing, and DHCP security protection, to build a secure and reliable Wi-Fi network for users.

All-in-One Design for Small Branch Offices

In small branch office scenarios, the RG-AP820-L(V2) not only serves as an AP to provide the wireless access service for the office area, but serves as a virtual private network (VPN) gateway. This all-in-one design simplifies network deployment and reduces building costs.

PPPoE

The RG-AP820-L(V2) can function as a Point-to-Point Protocol over Ethernet (PPPoE) and access the Internet through PPPoE, eliminating the need to deploy gateways in branch offices for Internet access.

NAT

The RG-AP820-L(V2) supports network address translation (NAT), which provides NAT service between the local area network (LAN) of a branch office and the Internet.

IPsec VPN

The RG-AP820-L(V2) supports IPsec VPN, enabling the establishment of IPsec VPN tunnels between branch offices and the headquarters to implement LAN interconnection.

Flexible Device Management Modes

Flexible Switchover Among Fat, Fit, and Cloud Modes The RG-AP820-L(V2) supports flexible switchover among Fat, Fit, and Cloud deployment modes . When deployed in Fat or Cloud mode, the RG-AP820-L(V2) can operate as a single device and be managed by a local AC. It can also be connected to Ruijie public cloud for cloud-based management. When deployed in Fit mode, the RG-AP820-L(V2) can be used with the AC to implement more functions. In Fit mode, the RG-AP820-L(V2) be deployed through Zero Touch Provisioning (ZTP). In addition, complete remote management also greatly enhances the O&M management efficiency of a wireless network.

Eweb Management

The RG-AP820-L(V2) provides the Eweb for AC and AP management. O&M personnel can implement wireless configurations easily and manage the wireless network in an all-round manner. On the Eweb of ACs, O&M personnel can manage APs as well as clients connected to the APs and limit the rates and network access behaviors of clients. Through the Eweb, O&M personnel can plan, manage, and maintain wireless networks conveniently.

Association with Network Management Software

The RG-AP820-L(V2) can be associated with Ruijie Cloud which can manage all ACs and APs on the network, including device configuration backup and device status query. Ruijie Cloud also provides a wireless heat map to display the wireless signal distribution of APs in the actual environment.

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Product Specifications

Hardware Specifications

Hardware Specifications	RG-AP820-L(V2)
Dimensions and Weight	
Unit dimensions (W \times D \times H)	153 mm x 193 mm x 26 mm (6.02 in. x 7.60 in. x 1.02 in.)
Shipping dimensions (W x D x H)	176 mm x 200 mm x 59 mm (6.93 in. x 7.87 in. x 2.32 in.)
Unit weight	Main unit: 0.42 kg (0.93 lbs) Mounting bracket: 0.07 kg (0.15 lbs)
Shipping weight	0.87 kg (1.92 lbs)
Mounting	Wall/Ceiling-mount (a mounting bracket is delivered with the main unit.)
Color	White
Lock option	Securing latch and Kensington lock
Wi-Fi Radio	
Radio design	Dual-radio design and four spatial streams Radio 1: 2.4 GHz/5 GHz, two spatial streams, 2x2, MU-MIMO Radio 2: 5 GHz, two spatial streams, 2x2, MU-MIMO

• Two spatial stream Multi-User (MU) MIMO for up to 574 Mbps wireless data rate to up to two

1SS HE40 802.11ax DL-MU-MIMO capable client devices simultaneously (typical)

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Hardware Specifications	RG-AP820-L(V2)
Data rate set	The following 802.11-compliant data rates in Mbps are supported: 2.4 GHz radio 802.11b: 1, 2, 5.5, 11 802.11g: 1, 2, 5.5, 6, 9, 11, 12, 18, 24, 36, 48, 54 802.11n: 6.5 to 300 (MCS0 to MCS15, HT20 to HT40) 802.11ac: 6.5 to 400 (MCS0 to MCS9, NSS = 1 to 2, VHT20 to VHT40) 802.11ax: 8.6 to 574 (MCS0 to MCS11, NSS = 1 to 2, HE20 to HE40) 5 GHz radio 802.11a: 6, 9, 12, 18, 24, 36, 48, 54 802.11n: 6.5 to 300 (MCS0 to MCS15, HT20 to HT40) 802.11ac: 6.5 to 867 (MCS0 to MCS9, NSS = 1 to 2, VHT20 to VHT80) 802.11ax: 8.6 to 1,201 (MCS0 to MCS911, NSS = 1 to 2, HE20 to HE80)
Packet aggregation	802.11n/ac/ax: A-MPDU and A-MSDU
Antenna type	Built-in omnidirectional antennas • 2 x 2.4 GHz antennas (Radio 1) • 4 x 5 GHz antennas (Radio 1 & Radio 2)
Antenna gain	2.4 GHz: 5 dBi 5 GHz: 5 dBi
Maximum transmit power	2.4 GHz radio: 20 dBm (17 dBm per chain)5 GHz radio: 20 dBm (17 dBm per chain)Note: The transmit power is limited by local regulatory requirements. For details, see For details, see WLAN Country or Region Codes and Channel Compliance.
Power increment	Configurable in increments of 1 dBm
Radio technologies	802.11b: Direct-Sequence Spread-Spectrum (DSSS) 802.11a/g/n/ac: Orthogonal Frequency-Division Multiplexing (OFDM) 802.11ax: OFDMA
Modulation types	802.11b: BPSK, QPSK, and CCK 802.11a/g/n: BPSK, QPSK, 16-QAM, and 64-QAM 802.11ac: BPSK, QPSK, 16-QAM, 64-QAM, and 256-QAM 802.11ax: BPSK, QPSK, 16-QAM, 64-QAM, 256-QAM, and 1024-QAM

The following table lists the radio frequency performance of Wi-Fi including different frequency bands, protocols, and date rates. It is country-specific, and Ruijie Networks reserves the right of interpretation.

Wi-Fi Radio Performance	RG-AP820-L(V2)		
Frequency Band and Protocol	Data Rate	Maximum Transmit Power per Transmit Chain	Maximum Receive Sensitivity per Receive Chain
	1 Mbps	23 dBm	-93 dBm
2.4.CUz 902.11b	2 Mbps	23 dBm	-93 dBm
2.4 GHz, 802.11b	5.5 Mbps	23 dBm	-92 dBm
	11 Mbps	21 dBm	-89 dBm
	6 Mbps	23 dBm	-91 dBm
2.4.047, 902.114	24 Mbps	22 dBm	-87 dBm
2.4 GHz, 802.11g	36 Mbps	22 dBm	-80 dBm
	54 Mbps	20 dBm	-74 dBm
2.4 GHz, 802.11n (HT20)	MCS0	23 dBm	-87 dBm
	MCS7	19 dBm	-69 dBm
2.4 GHz, 802.11n (HT40)	MCS0	23 dBm	-84 dBm
	MCS7	19 dBm	-66 dBm

Wi-Fi Radio Performance	RG-AP820-L(V2)		
Frequency Band and Protocol	Data Rate	Maximum Transmit Power per Transmit Chain	Maximum Receive Sensitivity per Receive Chain
2.4.511- 002.445; (11520)	MCS0	23 dBm	-87 dBm
2.4 GHz, 802.11ax (HE20)	MCS11	15 dBm	-60 dBm
2.4.611002.44(1.540)	MCS0	23 dBm	-84 dBm
2.4 GHz, 802.11ax (HE40)	MCS11	15 dBm	-56 dBm
	6 Mbps	21 dBm	-91dBm
F CUT- 002 112	24 Mbps	21 dBm	-85 dBm
5 GHz, 802.11a	36 Mbps	20 dBm	-78dBm
	54 Mbps	19 dBm	-74 dBm
F CUI 2002 11 (UT20)	MCS0	21 dBm	-87 dBm
5 GHz, 802.11n (HT20)	MCS7	18 dBm	-69 dBm
E CU-7 902 11n (UT40)	MCS0	21 dBm	-84 dBm
5 GHz, 802.11n (HT40)	MCS7	18 dBm	-66 dBm
5 GHz, 802.11ac (VHT20)	MCS0	21 dBm	-87 dBm
3 G112, 802.11ac (V11120)	MCS9	17 dBm	-64 dBm
5 GHz, 802.11ac (VHT40)	MCS0	21 dBm	-84 dBm
3 G112, 802.11ac (V11140)	MCS9	17 dBm	-59 dBm
5 GHz, 802.11ac (VHT80)	MCS0	21 dBm	-81 dBm
3 GHz, 802.11ac (VIII80)	MCS9	17 dBm	-55 dBm
5 GHz 802.11ax (HE20)	MCS0	21 dBm	-87 dBm
J GI 12 002. I Tax (TIL20)	MCS11	15 dBm	-60 dBm
5 GHz, 802.11ax (HE40)	MCS0	21 dBm	-84 dBm
3 GI12, 002.11ax (11L40)	MCS11	15 dBm	-56 dBm
5 GHz, 802.11ax (HE80)	MCS0	21 dBm	-81 dBm
5 GHz, 802.11ax (HE80)	MCS11	15 dBm	-54 dBm

Hardware Specifications	RG-AP820-L(V2)
Bluetooth Radio	
Bluetooth	Bluetooth 5.0
Antenna type	Integrated omnidirectional antenna
Maximum antenna gain	4.5 dBi, with a downtilt angle of roughly 30 degrees
Maximum transmit power	10 dBm
Receive sensitivity	-88 dBm (@BLE)
Port Specifications	
Fixed service port	 1 x 10/100/1000BASE-T port In compliance with IEEE 802.3af standard (PoE) Auto MDI/MDIX crossover PoE-PD: 54 V DC (nominal) 802.3af/at/bt (Class 3 or higher) 802.3az Energy Efficient Ethernet (EEE)
Fixed management port	1 x RJ45 console port (serial console port)
Status LED	1 x multi-color system status LED
Button	 1 x Reset button Press the button for less than two seconds to restart the device. Press the button for more than five seconds to restore the device to factory settings.

Hardware Specifications	RG-AP820-L(V2)	
Power Supply and Consumption		
Input power supply	 The AP supports the following two power supply modes: 48 V DC/0.3 A power input over DC connector: The DC connector accepts 2.1 mm/5.5 mm center-positive circular plug. A DC power adapter needs to be purchased independently. PoE input over LAN/PoE: The power sourcing equipment (PSE) complies with IEEE 802.3af standard (PoE). Note: If both DC power and PoE are available, DC power is preferred. 	
Overall power consumption	Maximum power consumption: 12.95 W DC powered: 12.95 W PoE powered (802.3af): 12.95 W PoE+ powered (802.3at): 12.95 W PoE++ powered (802.3bt): 12.95 W Idle mode: < 8 W	
Environment and Reliability		
Temperature	Operating temperature: -10° C to $+50^{\circ}$ C (14° F to 122° F) Storage temperature: -40° C to $+70^{\circ}$ C (-40° F to $+158^{\circ}$ F) Note: At an altitude in the range of 3,000–5,000 m (9,842.52–16,404.20 ft.), every time the altitude increases by 166 m (544.62 ft.), the maximum temperature decreases by 1°C (1.8°F).	
Humidity	Operating humidity: 5% RH to 95% RH (non-condensing) Storage humidity: 5% RH to 95% RH (non-condensing)	
Environmental standard	Storage and shipment environment: NEBS GR-63-CORE_Issue3_2006 GB/T 2423.6-1995	
Mean Time Between Failure (MTBF)	200,000 hours (22 years) at the operating temperature of 25°C (77°F)	
Regulatory Compliance		
Regulatory compliance	EN 55032 EN 55035 EN 61000-3-3 EN IEC 61000-3-2 EN 301 489-1 EN 301 489-3 EN 301 489-17 EN 300 328 EN 301 893 EN 300 440 FCC Part 15 EN IEC 62311 IEC 62368-1 EN 62368-1	

 $[\]hbox{$\star$ For more country-specific regulatory information and approvals, contact your local sales agency.}$

Software Specifications

Software Specifications	RG-AP820-L(V2)
Basic Information	
Applicable software version	RGOS 11.9(6)W3B1 or later
WLAN	
Recommended maximum number of active devices per AP	120

Software Specifications	RG-AP820-L(V2)	
	1,024	
Maximum number of associated clients	Note The number of associated clients varies according to the environment.	
Maximum number of BSSIDs	32 (up to 16 BSSIDs per radio)	
STA management	SSID hiding Each SSID can be configured with the authentication mode, encryption mechanism, and VLAN attributes independently. Remote intelligent perception technology (RIPT) Intelligent client identification technology Intelligent load balancing based on the STA quantity or traffic	
STA limiting	SSID-based STA limiting Radio-based STA limiting	
Bandwidth limiting	STA/SSID/AP-based rate limiting	
Wireless roaming	Layer 2 and Layer 3 roaming (supported only in Fit mode)	
Security		
Authentication and encryption	Remote Authentication Dial-In User Service (RADIUS) PSK, PPSK, Web-based, 802.1X, and PEAP authentication MAC Address Bypass (MAB) authentication WPA (TKIP), WPA-PSK, WPA2 (AES), WPA3, WEP (64/128 bits)	
Data frame filtering	Allowlist, static blocklist, and dynamic blocklist	
WIDS	Wireless intrusion detection system (WIDS) User isolation Rogue AP detection and containment	
ACL	Dynamic ACL assignment based on 802.1X authentication (The AP needs to work with an AC.)	
CPP	CPU Protect Policy (CPP)	
NFPP	Network Foundation Protection Policy (NFPP)	
Routing and Switching		
IP service	Static IPv4 address IPv4 DHCP client FTP ALG and DNS ALG	
IPv6 basics	IPv6 addressing, Neighbor Discovery (ND), ICMPv6, and IPv6 ping IPv6 DHCP client	
IP routing	IPv4/IPv6 static routing Multicast-to-unicast conversion DHCP snooping, DHCP Option 82, DHCP server, and DHCP client	
Multicast	Multicast-to-unicast conversion	
VPN	PPPoE client IPsec VPN	
LLDP	Link Layer Discovery Protocol (LLDP) LLDP-MED LLDP-POE	
Management		
Network management	SNMP v1/v2c/v3 Fault detection and alarm Information statistics collection and logging	

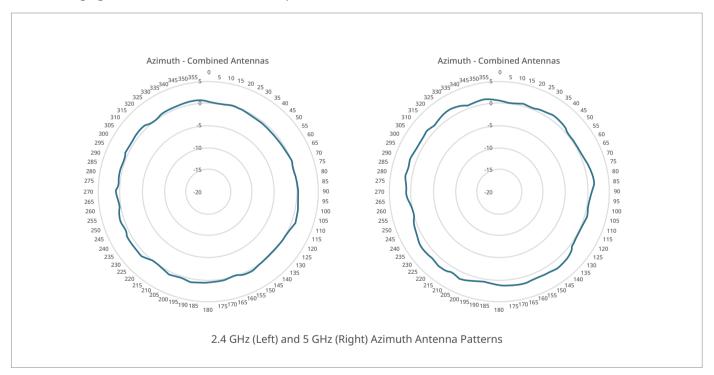
Software Specifications	RG-AP820-L(V2)
Network management platform	Ruijie Cloud Web-based management (Eweb)
User access management	Console, Telnet, SNMP, and TFTP-based management
Fat/Fit/Cloud mode switchover	When the AP works in Fit mode, it can be switched to Fat mode through an AC. When the AP works in Fat mode, it can be switched to Fit mode through the console port or Telnet. When the AP works in Cloud mode, it can be managed through Ruijie Cloud.

06

Antenna Pattern Plots

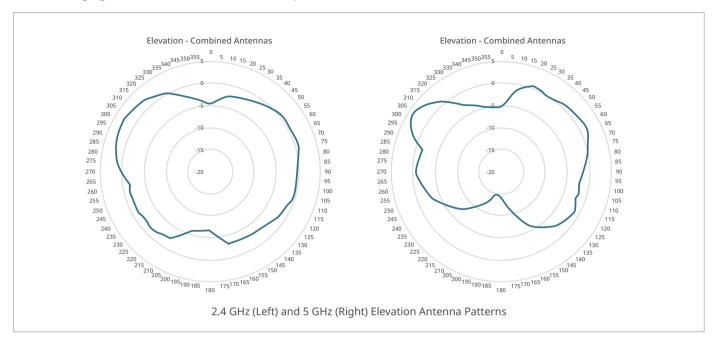
Horizontal Planes (Top View)

The following figure shows the azimuth antenna patterns at 2.4 GHz and 5 GHz radios.



Vertical Plane (Side View, AP Facing Up)

The following figures show the elevation antenna patterns at 2.4 GHz and 5 GHz radios.



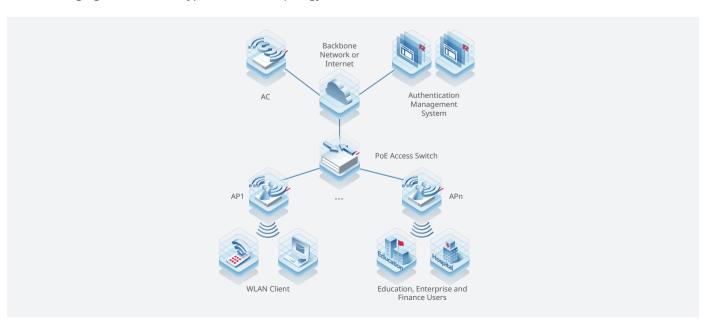
Note: Operating frequency bands are country-specific.

Typical Applications

Typical Scenario

The RG-AP820-L(V2) is applicable to densely populated areas with simple building structures, no special obstructions, and a large capacity demand. Such areas include meeting rooms, libraries, classrooms, bars, and leisure centers. The RG-AP820-L(V2) can be flexibly deployed based on the environment.

The following figure shows the typical network topology of the RG-AP820-L(V2).

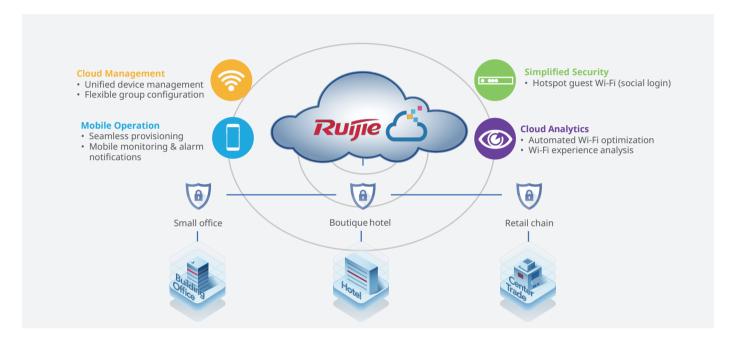


Public Cloud Deployment

With Ruijie public cloud services, the RG- AP820-L(V2) is ideal for small- and medium-scale scenarios, including small offices, boutique hotels, and retail stores.

Ruijie Networks provides customers with Ruijie Cloud lifetime free licenses. It significantly streamlines the IT operational efficiency, and simplifies wireless deployment with cost-effective options for small and medium-sized enterprises.

Ruijie public cloud services provides network provisioning, monitoring, optimization, operation, and maintenance. Devices can be easily deployed or swapped in plug-and-play mode. Automatic RF planning meets the increasing needs of user experience.

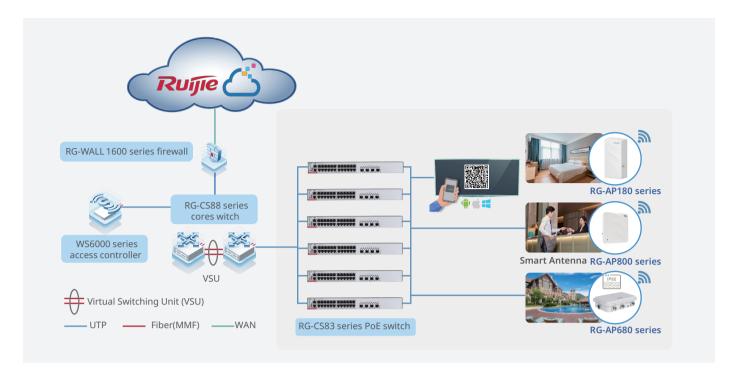


Key Features:

- Unified device management
- Fast provisioning through Cloud and App
- Secure PPSK/UPSK authentication
- Captive portal & social media authentication
- App-based monitoring and alarm

Hybrid Cloud Deployment

For enterprise office, campus network, and hospitality customers with single or multiple sites, a hybrid mode consisting of Ruijie RG-WS series wireless access controller (on-premises) and cloud-based management (optional) is recommended for high-density AP deployment. Wireless access controllers are installed at the customer's site with fully integrated wireless management and authentication features, supporting large-scale AP management with cluster-based controller architecture. Optionally, the cloud management platform allows for value-added features such as centralized device configuration and monitoring, AI-based RF optimization, and reporting.



Key Features:

- Centralized device management and reporting through Ruijie Cloud.
- Ultra-seamless roaming management
- One-click AI-based RF optimization
- High performance and security with all user authentication and traffic forwarding handled locally
- Flexible authentication options, including 802.1X, PPSK/UPSK, and voucher authentication
- Unified management of all series of Ruijie APs

08 Ordering Information

Model	Description
RG-AP820-L(V2)	Wi-Fi 6 dual-radio indoor wireless access point In compliance with IEEE 802.11a/b/g/n/ac and IEEE 802.11ax standards Built-in omnidirectional antennas Up to four spatial streams Combined peak data rate of 2.402 Gbps Fat/Fit mode switchover IEEE 802.3af-compliant PoE and local power supply Note: The PSE needs to be purchased separately. The local power adapter needs to be purchased separately. The output voltage and current need to be 48 V and 0.3 A, respectively.
RG-E-120(E)	PoE adapter: 1 x 1000BASE-T port In compliance with IEEE 802.3af standard (PoE)

09 Package Contents

Item	Quantity
RG-AP820-L(V2) access point	1
Mounting bracket	1
Wall anchor	2
M4 x 20 mm Phillips pan head self-tapping screw	2
Warranty Card and Hazardous Substance Table	1
Quick Start Guide	1

10 Warranty

For more information about warranty terms and period, contact your local sales agency:

- Warranty terms: https://www.ruijienetworks.com/support/servicepolicy
- Warranty period: https://www.ruijienetworks.com/support/service_41

Note: The warranty terms are subject to the terms of different countries and distributors.

11 More Information

For more information about Ruijie Networks, visit the official Ruijie website or contact your local sales agency:

- Ruijie Networks official website: https://www.ruijienetworks.com/
- Online support: https://www.ruijienetworks.com/support
- Hotline support: https://www.ruijienetworks.com/support/hotline
- Email support: service_rj@ruijienetworks.com
- WLAN Country or Region Codes and Channel Compliance: https://www.ruijienetworks.com/support/documents/slide_wlan-country-codes-overview



