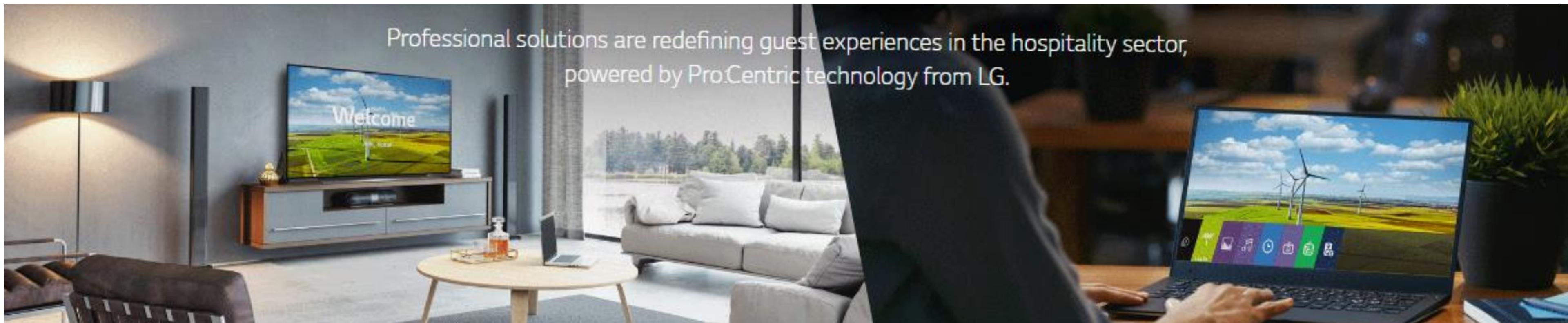
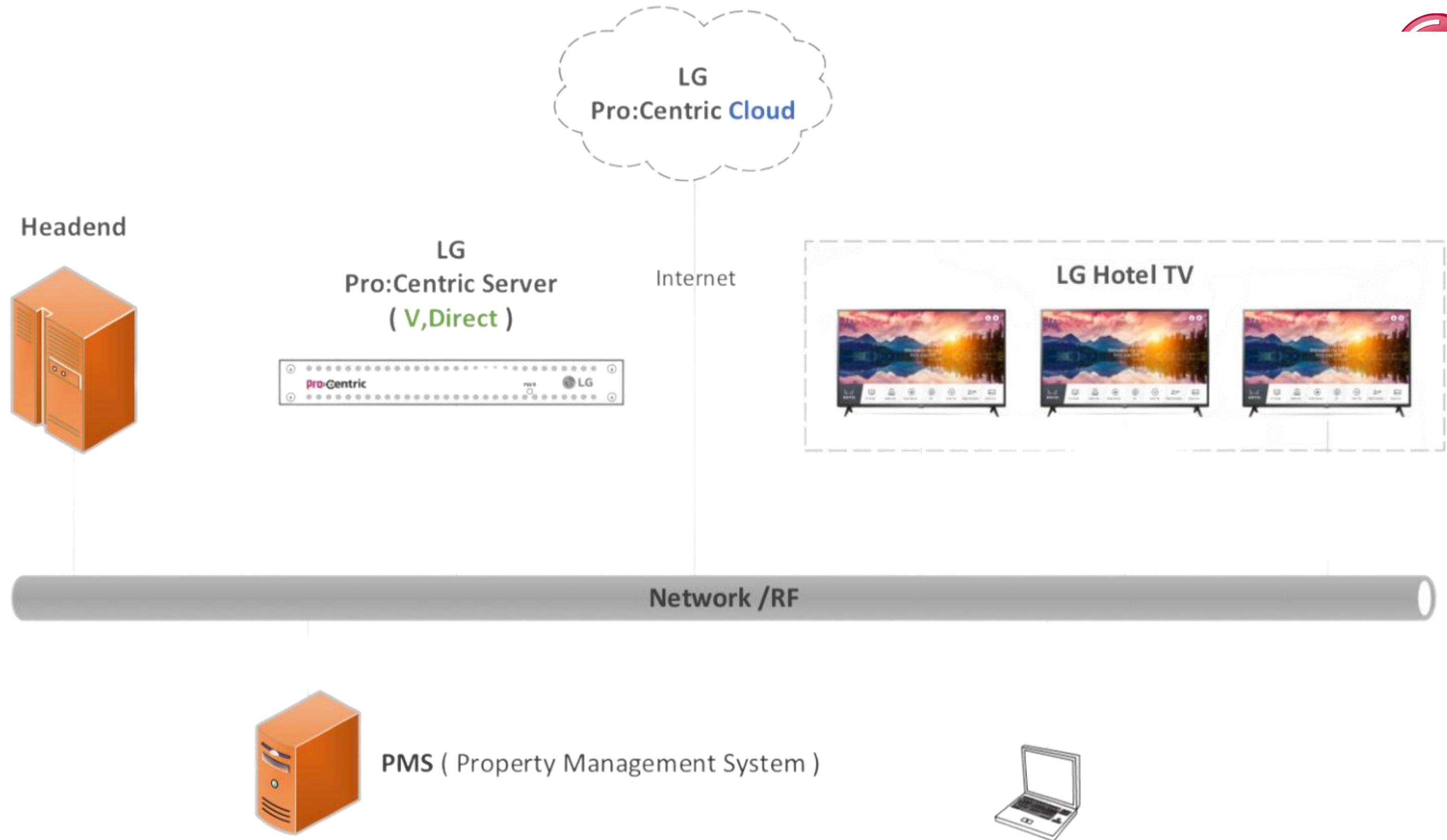




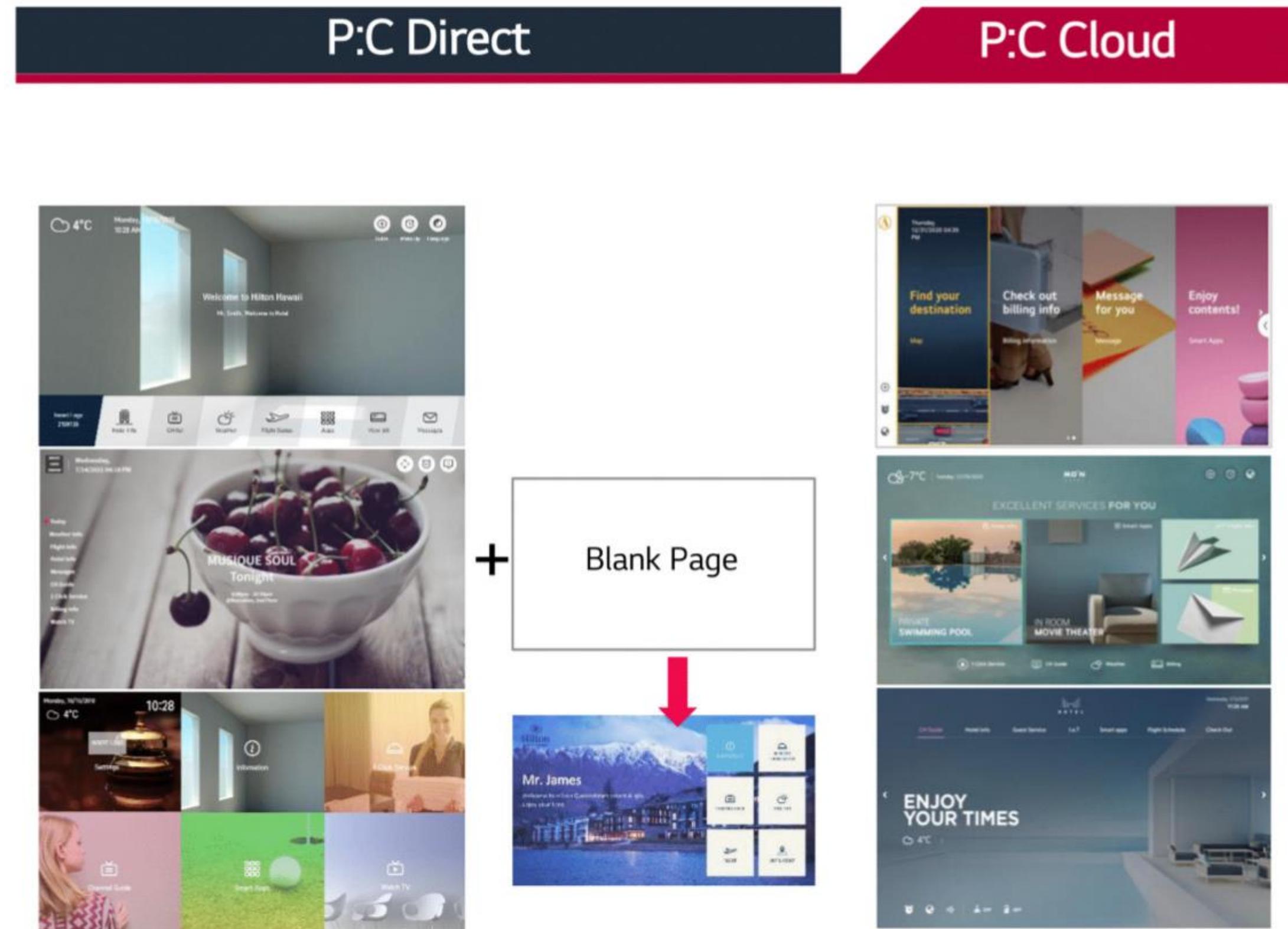
Pro:Centric®

Professional solutions are redefining guest experiences in the hospitality sector, powered by ProCentric technology from LG.





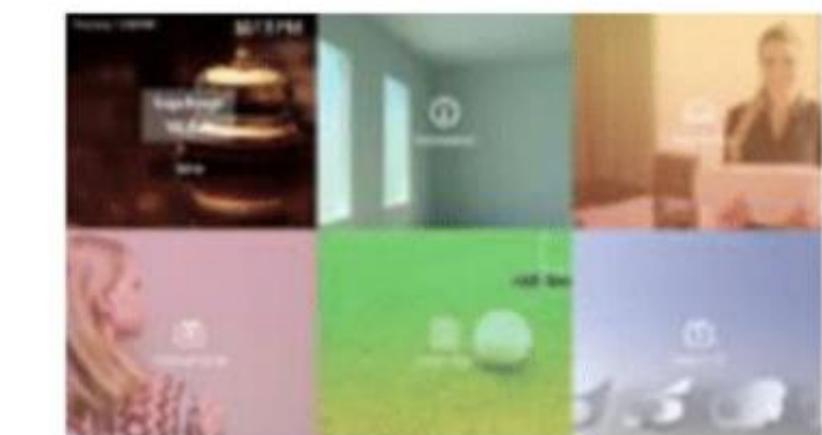
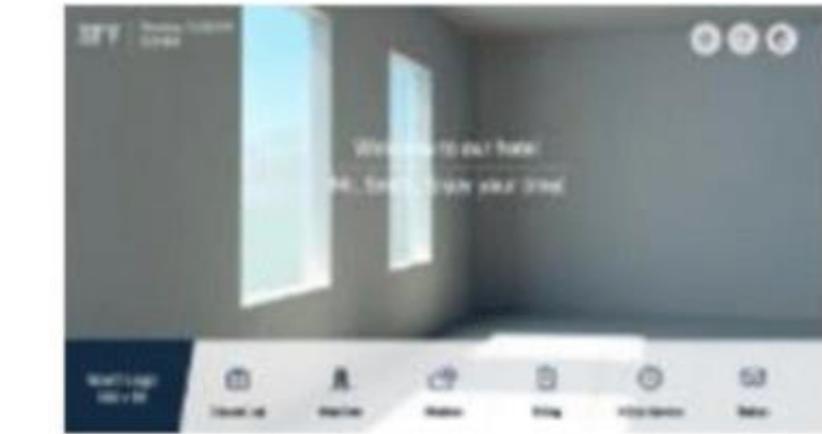
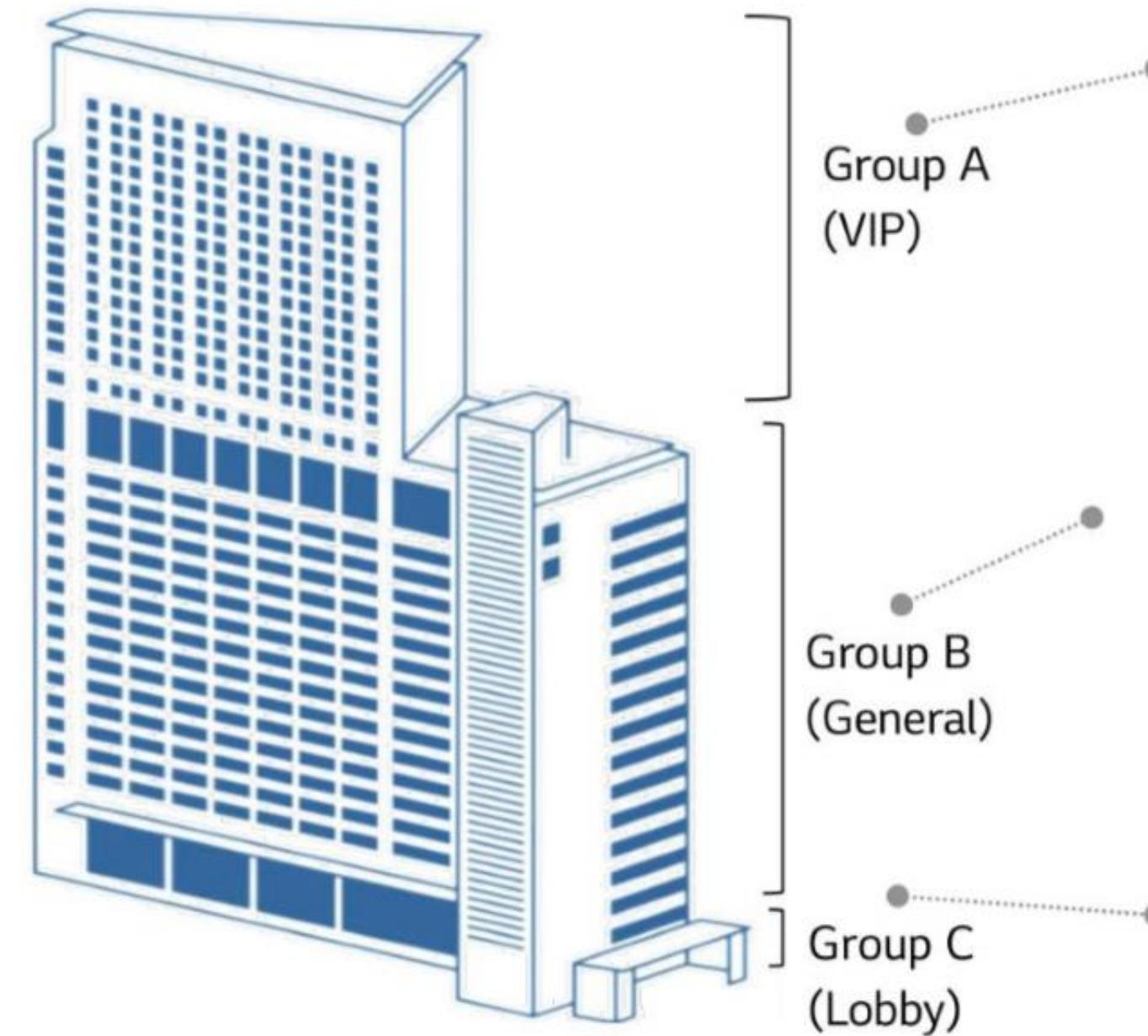
USER INTERFACE



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Direct / Cloud

• Multiple Deployment



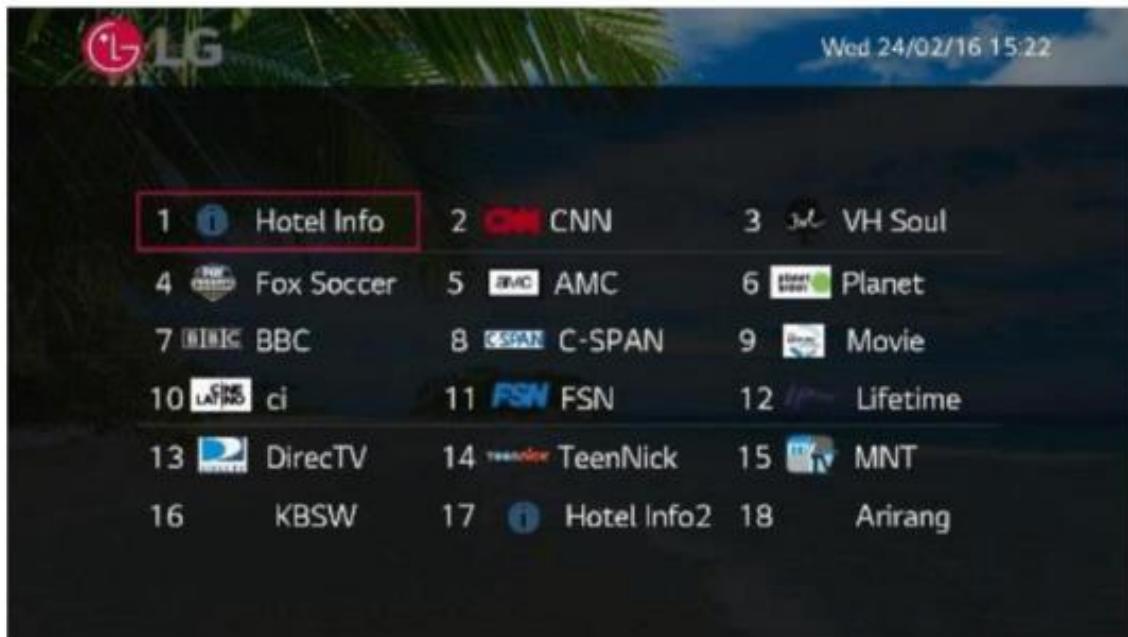
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• Channel list

The Channel Map display provides access to the facilities for configuring channel assignment data.

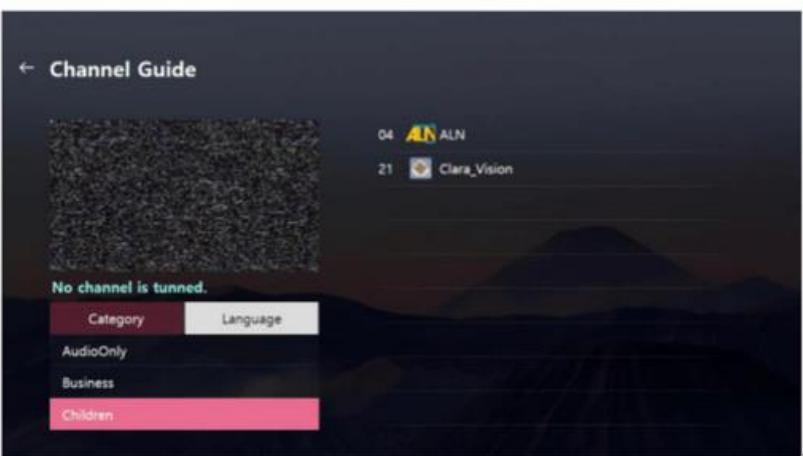
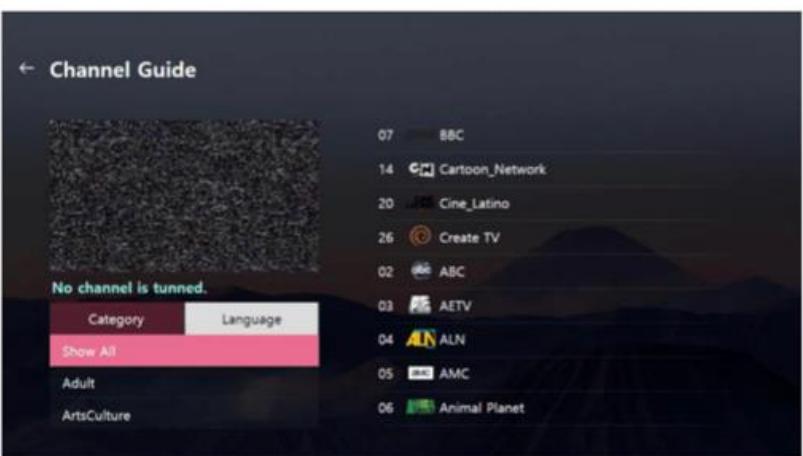
The Channel list can be edited – Channel Name, Icon, Order and so on.



• Channel Group



• Channel Category

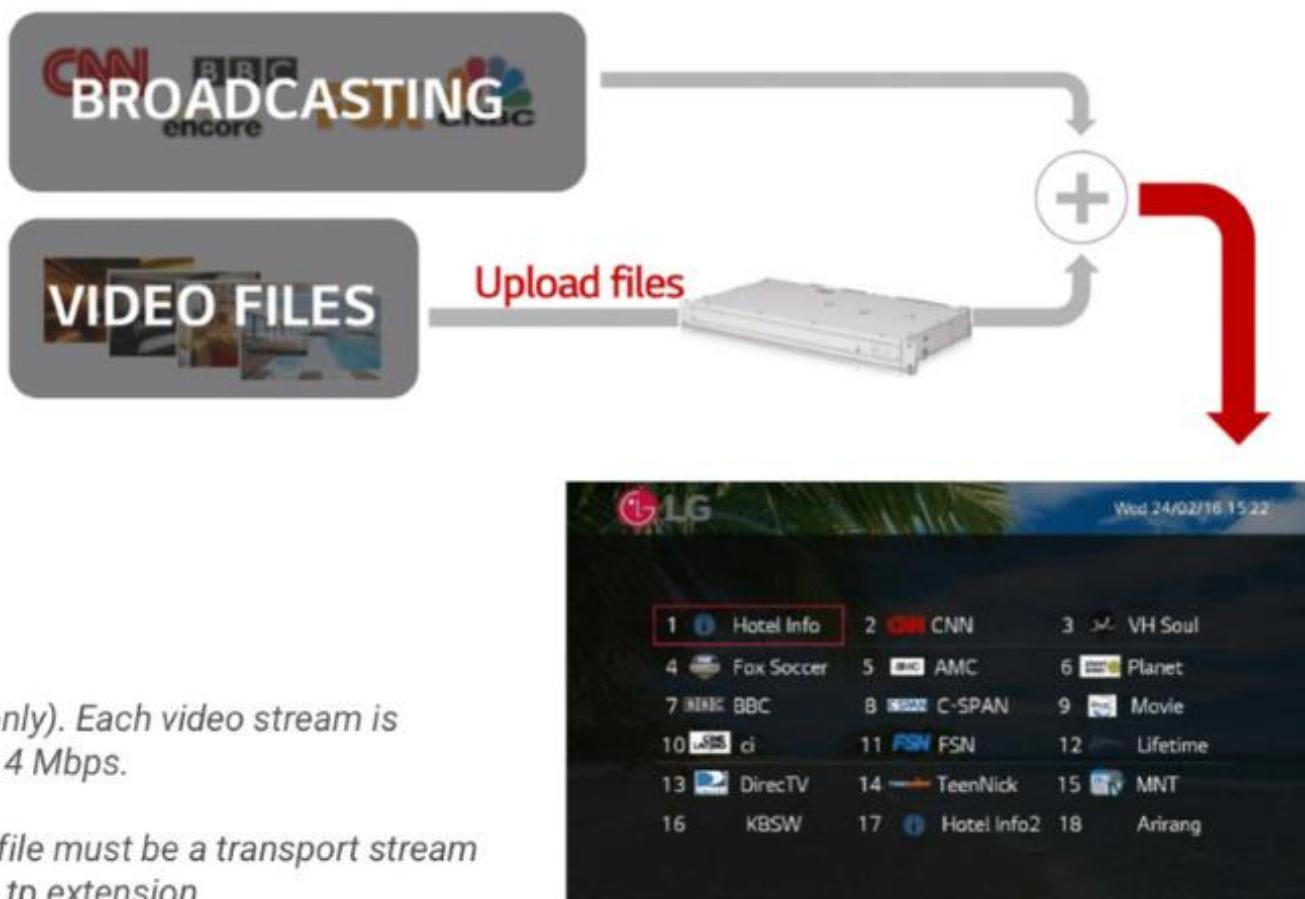


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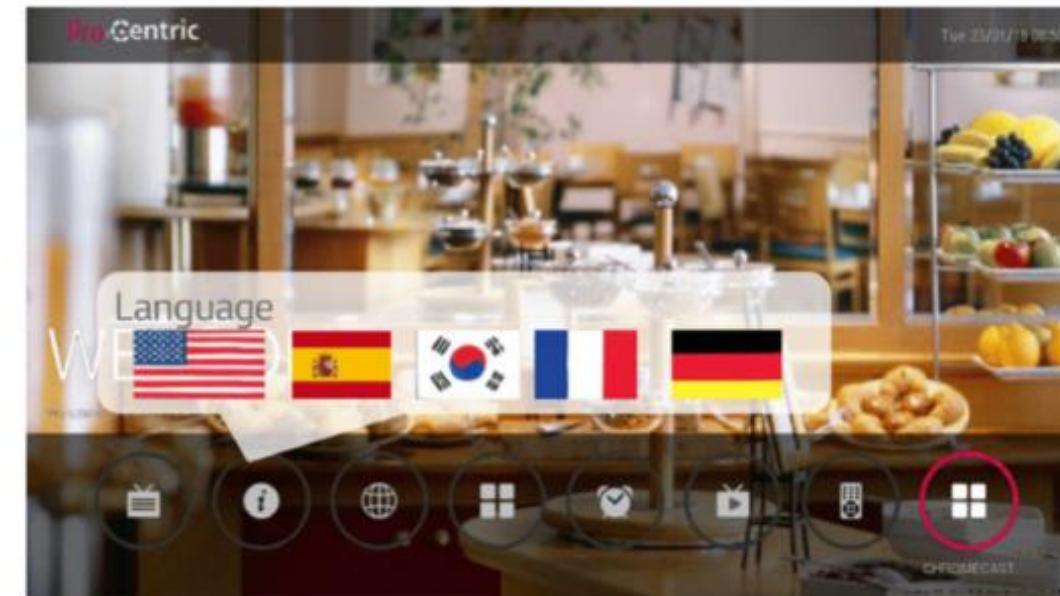
• Video Playout

The Video Playout display provides stream one or more video file through channel.



• Multi language

It provides multi language up to 6 on TV screen. 39 languages are available and up to 6 can be shown on TV screen.

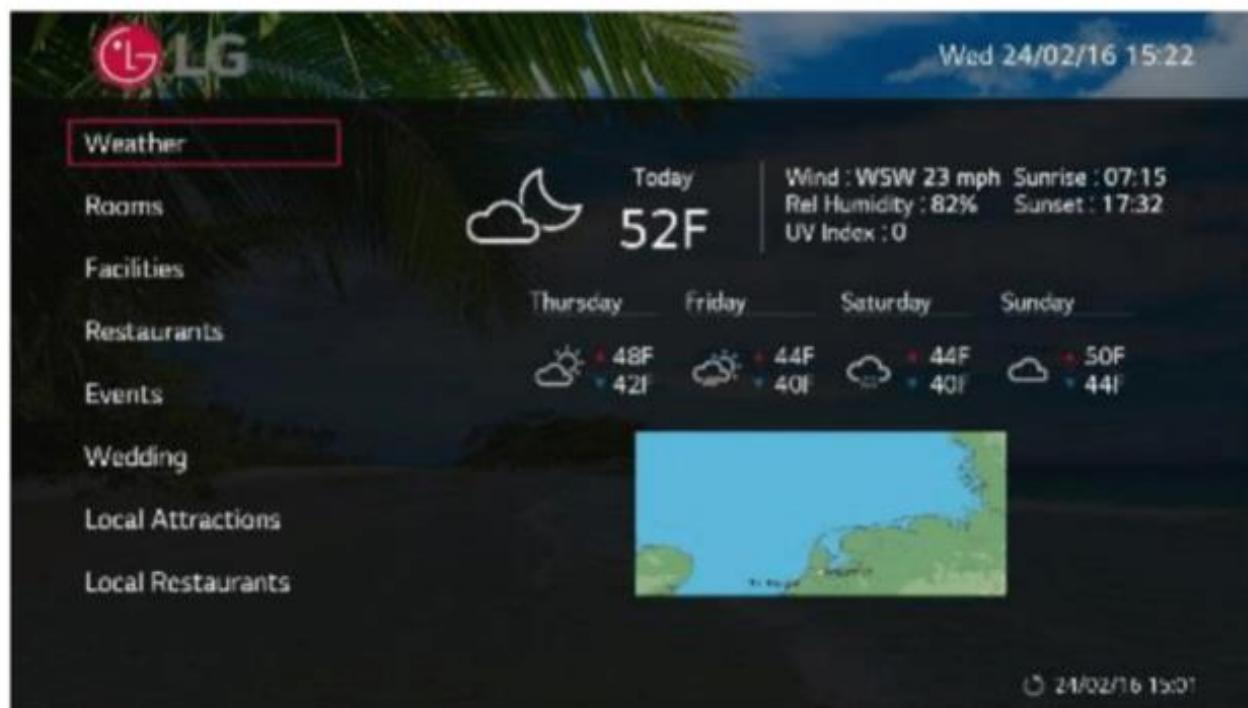


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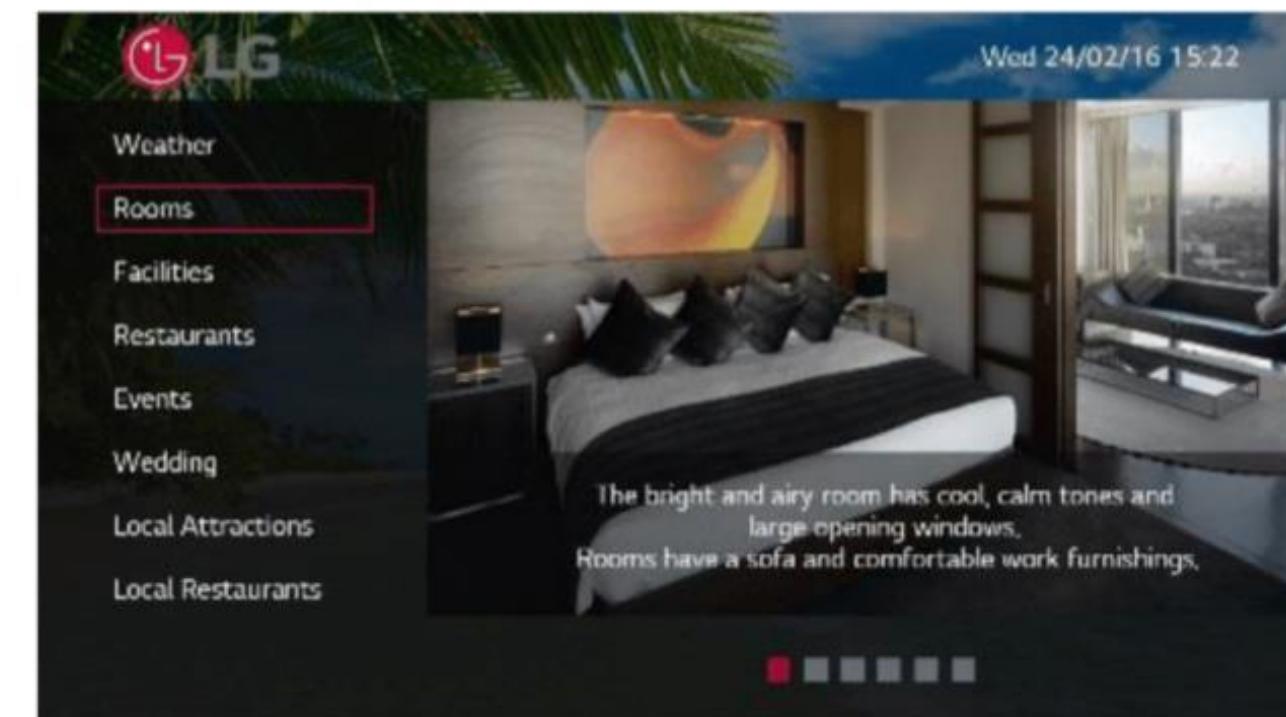
• Weather

The weather service allows you to specify the location for which to display weather data, as well as the units in which to display the forecast information and distance indicators. (AccuWeather)



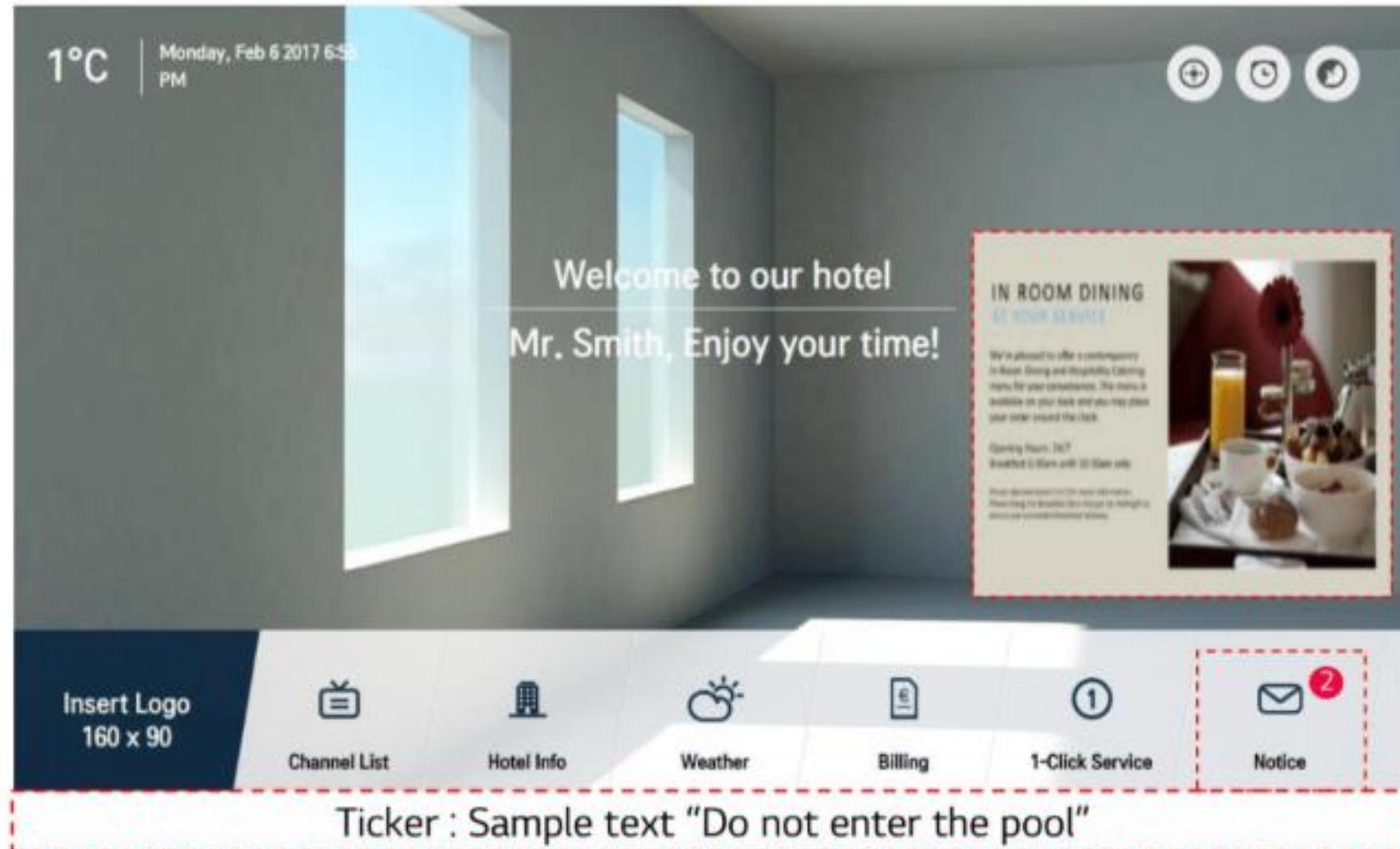
• Hotel Information

The Hotel Information page provides you information of facilities.



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● Message

Guest can receive messages from Hotel.

● Ticker

Ticker can be displayed at specified intervals on all or individually selected guest room.

● AD Banner

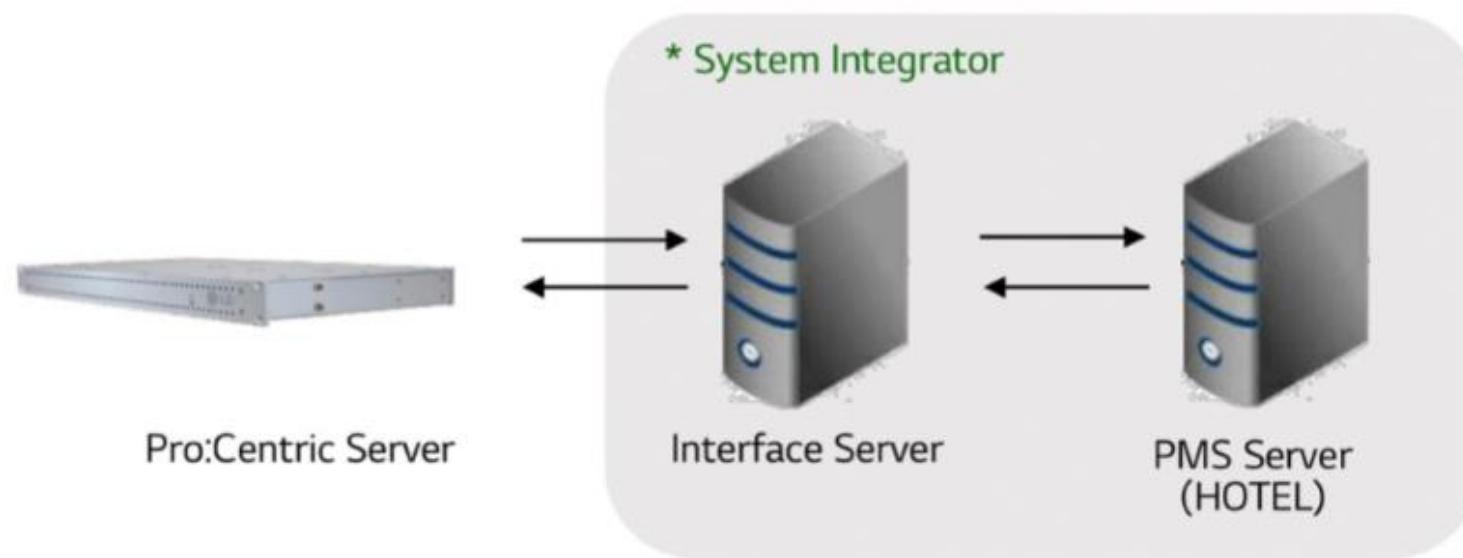
AD (advertisement) banners can be displayed at specified intervals.

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● PMS (Property Management System)

PMS is a service related to guest information. Check-in / Check-out, Message, and Billing functions can be used through PMS.



● Welcome Message



● Billing Information



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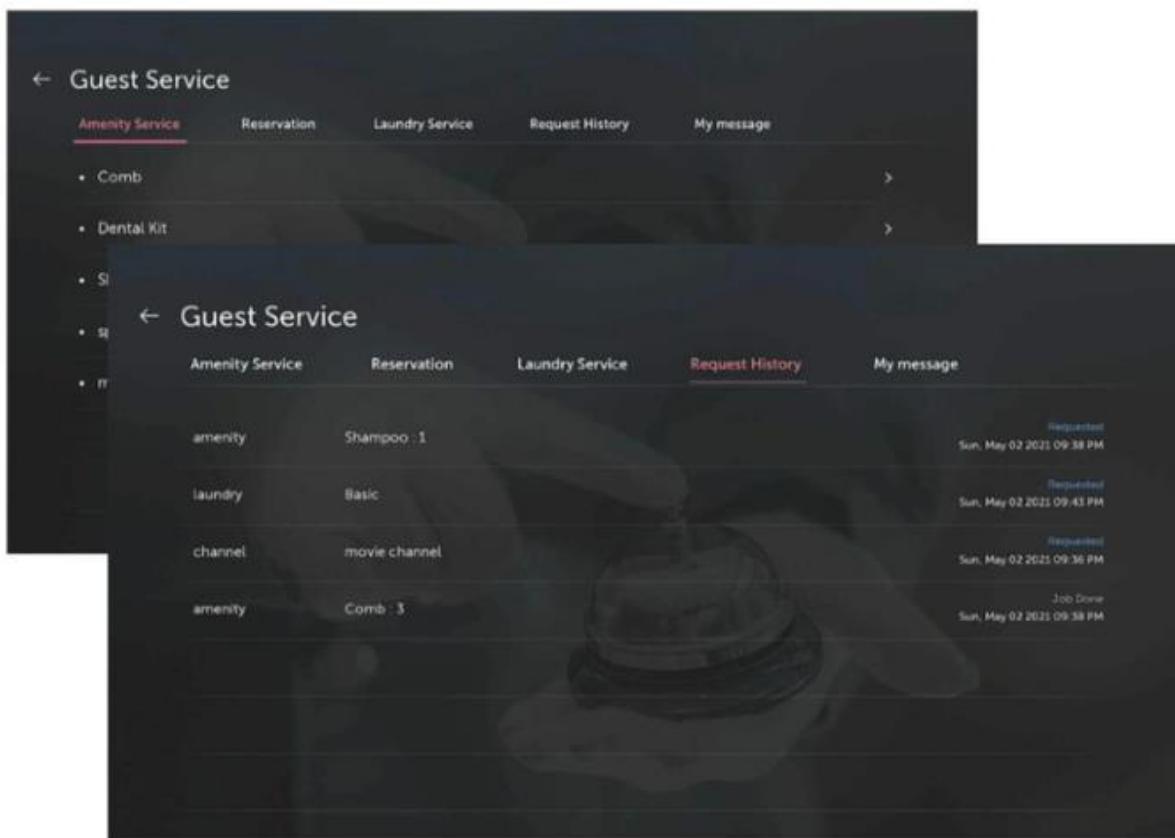
LG One Click Service



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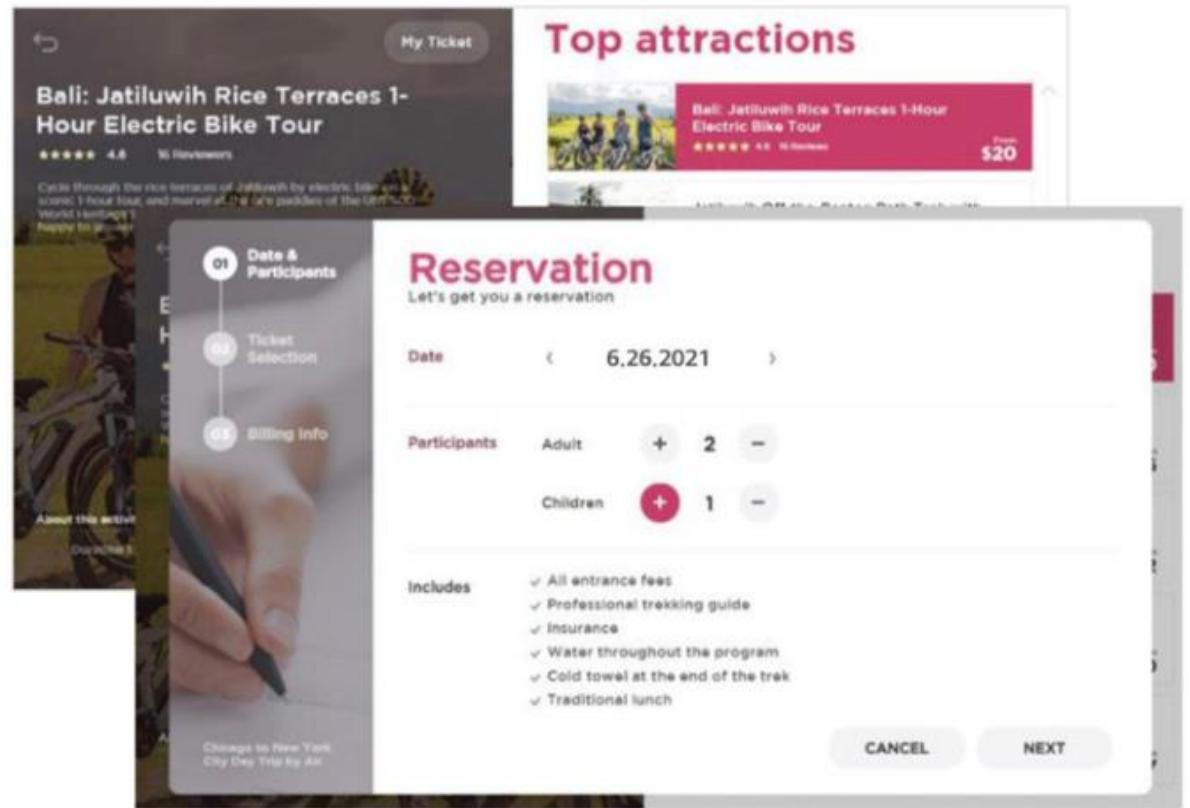
• QMS Service



The screenshot shows a mobile application interface for guest service requests. The top navigation bar includes 'Guest Service', 'Amenity Service', 'Reservation', 'Laundry Service', 'Request History', and 'My message'. The main content area displays a list of requests:

- Comb: Requested Sun, May 02 2021 09:38 PM
- Dental Kit: Requested Sun, May 02 2021 09:43 PM
- Shampoo: Shampoo_1: Requested Sun, May 02 2021 09:36 PM
- Basic Laundry: Basic: Requested Sun, May 02 2021 09:38 PM
- movie channel: movie channel: Requested Sun, May 02 2021 09:36 PM
- Comb: Comb : 5: Job Done Sun, May 02 2021 09:58 PM

• Travel Service



The screenshot shows a mobile application interface for travel reservations. The top navigation bar includes 'My Ticket' and 'Top attractions'. The main content area displays a travel offer and a reservation form:

Bali: Jatiluwih Rice Terraces 1-Hour Electric Bike Tour
4.6 16 Reviews

Top attractions

Reservation
Let's get you a reservation

Date: 6.26.2021

Participants: Adult: 2, Children: 1

Includes:

- ✓ All entrance fees
- ✓ Professional trekking guide
- ✓ Insurance
- ✓ Water throughout the program
- ✓ Cold towel at the end of the trek
- ✓ Traditional lunch

CANCEL NEXT

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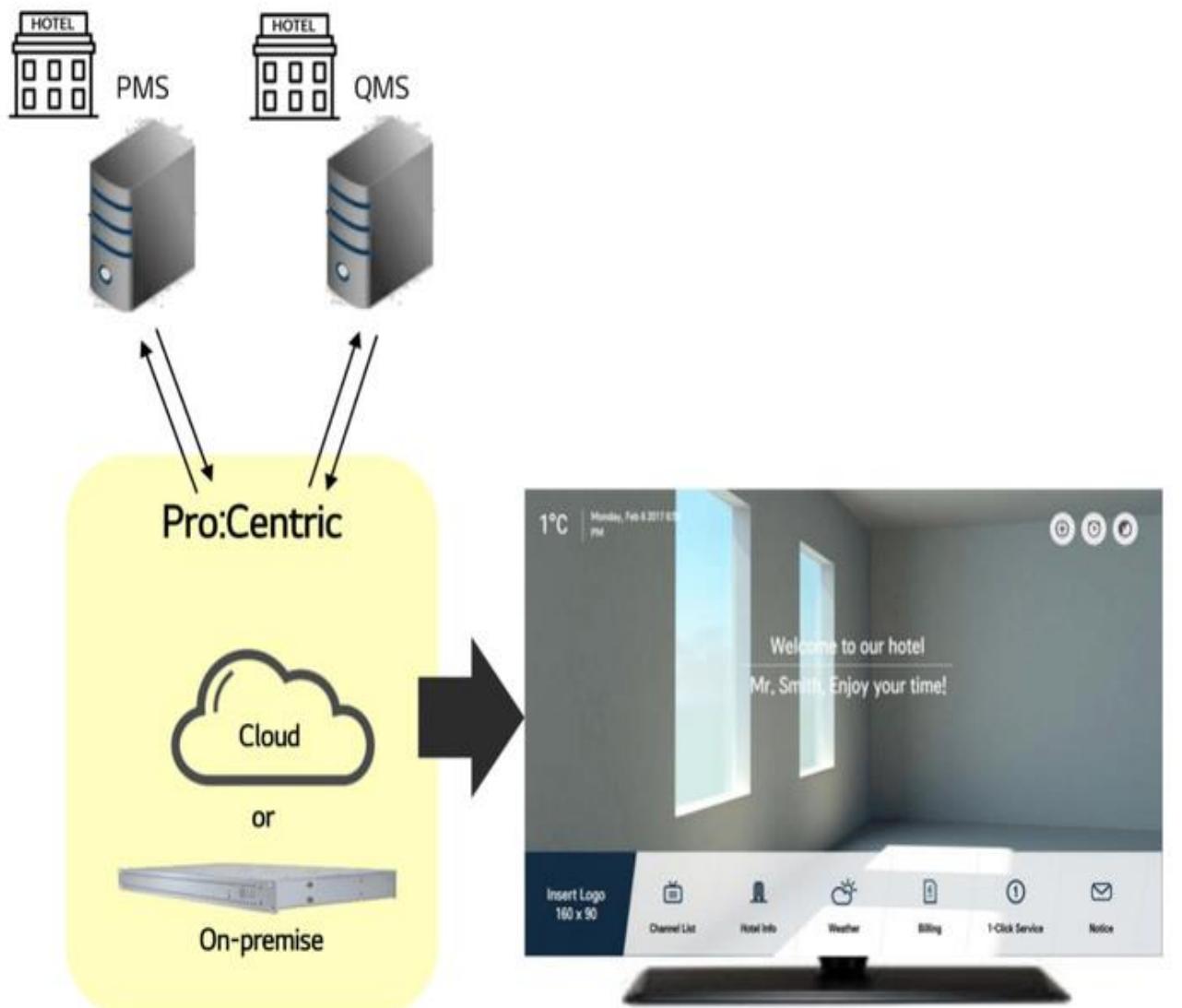
Direct / Cloud

PMS (Property Management System)

PMS is a service related to guest information. Check-in / Check-out, Message, and Billing functions can be used through PMS.

QMS (Quality Management Service)

QMS(Quality Management Service) is provided to improve customer's satisfaction to the hotel. A guest can request some services to the hotel through this system.



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Direct / Cloud

● Data Viewer

The Data Viewer provides up to 3 years of worth of monitoring data.

- Device Information, Warning Status, Channel Usage, App Usage, Room Occupancy, Hotel service, Voice Service data.

The screenshot displays the PCD Data Viewer interface, which includes the following components:

- Device List:** A table showing device information. The first row is highlighted with a blue box and the text "Only available with PMS". The second row is highlighted with a blue box and the text "Only available with QMS". The third row is highlighted with a blue box and the text "A4H Data * NA Region only".
- Channel Usage:** A bar chart showing channel usage per channel.
- Warning Status:** A dashboard showing warning logs for TV and PMS.
- Room Occupancy:** A dashboard showing current room occupancy rates and trends.
- Hotel Service:** A dashboard showing request resolution time and per hotel service data.

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Application	PMS (Interface)	PMS (No Interface)
	Check in	Check out
NETFLIX	<i>Still login</i>	<i>Logout account</i>
YouTube	<i>Still login</i>	<i>Logout account</i>

Feature Pro:Centric Direct and Cloud

	Feature	Pro:Centric Direct (Server)	Competitor (Server) Not available	Pro:Centric Cloud	Competitor Cloud
UI Creation/ management	Free template for UI flexibility	0	X	0	Partial Support
	Hotel templates	0	X	0	Partial Support
	Animation Effects	0	X	0	X
	Color scale theme	0	X	0	Partial Support
	No. of widgets available	30	X	30	10
Content Management	Message service and grouping	0	X	0	0
	In house channel (Server)	21 Channels	X	Video clip 500 MB	Large Video File (High Operation Fee)
TV Management	TV Control and monitor	0	x	0	0
Personalized Service	Welcome message	0	X	0	0
	Language support	0	X	0	0
Content	Channels guide	0	X	0	0
1-Click Service	In Room Order	0	X	0	X
	Laundry	0	X	0	X
	Make Up Room	0	X	0	X
OTT App	Netflix	0	X	0	0
Others	Price Policy	One Time Fee	X	Yearly Fee	Yearly Fee
	TV Model Support	Same model support both server and cloud	X	Same model support both server and cloud	1 model for cloud version

