2-Line Essential IP Phone

GRP2602 • GRP2602P • GRP2602W • GRP2602G

Part of the GRP series of Carrier-Grade IP Phones, the GRP2602 is an essential 2-line model designed with zero-touch provisioning for mass deployment and easy management. It features a sleek design and a suite of next-generation features including Wi-Fi 6 support (GRP2602W), 5-way voice conferencing to maximize productivity, integrated PoE (GRP2602P/GRP2602G), full HD audio on both the speaker and handset to allow users to communicate with the utmost clarity, EHS support for Plantronics, Jabra, and Sennheiser headsets and multi-language support. The GRP series includes carrier-grade security features to provide enterprise-level security, including secure boot, dual firmware images and encrypted data storage. For cloud provisioning and centralized management, the GRP2602 is supported by Grandstream's Device Management System (GDMS), which provides a centralized interface to configure, provision, manage and monitor deployments of Grandstream endpoints. Built for the needs of on-site or remote desktop workers and designed for easy deployment by enterprises, service providers and other high-volume markets, the GRP2602 offers an easy-to-use and easy-to-deploy voice endpoint.

2 LINES
Supports 2 lines, and 4 SIP accounts

GDMS
Supported by GDMS which provides a centralized interface to configure, provision, manage and monitor Grandstream devices

Electronic Hook Switch (EHS) support for Plantronics, Jabra, and Sennheiser headsets

HD
Full-duplex speakerphone with HD audio to maximize audio quality and clarity

Equipped with noise shield technology and AI noise reduction to minimize background noise

PoE
The GRP2602P/GRP2602G includes built-in PoE to power the device and give it a network connection

5 WAY
Supports 5-way audio conferencing for easy conference calls

Enterprise-level protection including secure boot, dual firmware images, and encrypted data storage

LCD
Swappable faceplate to allow for easy logo customization

GRP2602W includes integrated dual-band (2.4GHz and 5GHz) Wi-Fi 6 (802.11a/b/g/n/ac/ax) - hardware version 5.0 and above

Protocols/Standards	SIP RFC3261, TCP/IP/UDP, RTP/RTCP, RTCP-XR, HTTP/HTTPS, ARP, ICMP, DNS(A record, SRV, NAPTR), DHCP, PPPoE, SSH, TFTP, NTP, STUN, SIMPLE, LLDP, LDAP, TR-069, SNMP, 802.1X, TLS, SRTP, IPv6
Network Interfaces	- Dual switched auto-negotiation 10/100 Mbps Ethernet ports, integrated PoE (GRP2602P only) - Dual switched auto-negotiation 10/100/1000 Mbps Ethernet ports, integrated PoE (GRP2602G only) - Dual switched auto-negotiation 10/100 Mbps Ethernet ports (GRP2602W Only)
Wi-Fi	GRP2602W, Integrated dual-band (2.4GHz and 5GHz) Wi-Fi 6 (802.11a/b/g/n/ac/ax) - hardware version 5.0 and above
Graphic Display	132 x 48 (2.41") backlit graphical LCD display
Feature Keys	2 line keys with dual-color LED and support for 4 SIP account, 4 XML programmable context sensitive soft keys, 5 (navigation, menu) keys. 8 dedicated function keys for: MESSAGE(with LED indicator), TRANSFER,HEADSET, MUTE, SEND/REDIAL, SPEAKER-PHONE, VOL+, VOL-
Auxiliary Port	RJ9 headset jack (allowing EHS with Plantronics & Jabra &Sennheiser headsets)
Voice Codecs and Capabilities	Support for G.729A/B, G.711μ/a-law, G.726, G.722(wide-band), G.723,iLBC, OPUS, in-band and out-of-band DTMF(in audio, RFC2833, SIP INFO), VAD, AEC, CNG, PLC, AGC, AJB
Telephony Features	Hold, transfer, forward, 5-way conference, call park, call pickup, shared-call-appea-rance(SCA)/bridged-line-appearance(BLA), downloadable phonebook(XML, LDAP, up to 2000 items), call waiting, call log(up to 800 records), off-hook auto dial, auto answer, click-to-dial, flexible dial plan, hot-desking, personalized music ringtones and music on hold, server redundancy and fail-over
HD Audio	Yes, HD handset and speakerphone with support for wideband audio
Base Stand	Yes, 1 angle position available (45°), Wall Mountable (*wall mount sold separately)
QoS	Layer 2 QoS (802.1Q, 802.1P) and Layer 3 (ToS, DiffServ, MPLS) QoS
Security	Ordinary user and administrator level passwords based on SHA-256 and SHA-256 sess authentication, SIP authentication algorithms based on SHA-256, SHA-256 sess, SHA-512/256, SHA-512/256 sess, MD5 sess. AES security profile, SRTP, TLS call encryp-tion, 802.1X media access control
Multi-language	Simplified Chinese, Traditional Chinese, English, Arabic, Catalan, Czech, German, Greek, Spanish, French, Hebrew, Croatian, Magyar, Italian, Japanese, Korean, Latvian, Dutch, Polish, Portuguese, Russian, Swedish, Slovenian, Slovak, Turkish, Ukrainian
Upgrade/Provisioning	Firmware upgrade via FTP/TFTP / HTTP / HTTPS, mass provisioning using GDMS/TR-069 or AES encrypted XML configuration file
Power & Green Energy Efficiency	Universal Power Supply Input 100-240VAC 50-60Hz; Output +5VDC, 600mA;PoE: IEEE802.3af Class 1, 3.84W; IEEE802.3az (EEE) (GRP2602P/GRP2602G Only)
Temperature and Humidity	Operation: 0°C to 40°C Storage: -10°C to 60°C Humidity: 10% to 90% Non-condensing
Package Content	GRP2602 phone, handset with cord, base stand, universal power supply (GRP2602 / GRP2602W / GRP2602G only), network cable, Quick Installation Guide
Physical	Dimension: 208mm (L) x 180mm (W) x 63.4mm (H) (with handset) Unit weight: 670g; Package weight: 880g (GRP2602 / GRP2602G / GRP2602W), 830g (GRP2602P)
GRP2602 / GRP2602P / GRP2602G Compliance	FCC: Part 15 Subpart B, Class B; Part 68 HAC; CE: EN 55032; EN 55035; EN 61000-3-2; EN 61000-3-3; EN 62368-1; RCM: AS/NZS CISPR32; AS/NZS 62368.1; AS/CA S004; IC: ICES-003; CS-03 Part V
GRP2602W Compliance	FCC: Part 15 Subpart B, Class B; Part 15 Subpart E, 15.407; Part 15 Subpart C, 15.247 CE: ETSI EN 301 893; ETSI EN 301 489-1/-17; ETSI EN 300 328; EN 62368-1; EN 62311; EN 55032; EN 55035; EN IEC 61000-3-2; EN 61000-3-3 IC: RSS-247 Issue 2; RSS-Gen Issue 5; ICES-003 Issue 7; CS-03, Part V RCM: AS/NZS CISPR32; AS/NZS 4268; AS/NZS 2772.2; AS/NZS 62368.1; AS/CA S004